

**THE ROLE OF THE YOUNG GENERATION AND VILLAGE
GOVERNMENT
ON THE MANAGEMENT OF CHANGES IN PARIGI TENGAH
DISTRICT
PARIGI MAUTONG REGENCY**

¹Awaluddin, ²Rahmiwati Habibu

^{1,2}Faculty of Economics and Business, Muhammadiyah University of Palu, Palu, Indonesia.

(*Correspondence Email: awaludin.awal67@gmail.com)

Abstract

Parigi Tengah District, which consists of 1. Pelawa Village, 2. Pelawa Baru Village, 3. Binangga Village, 4. Jononunu Village, 5. Matolele Village, 6. Petapa Village With the capital of Parigi Tengah District in Binangga Village. With a distance of 9 km from the capital of Parigi Mautong Regency. Descriptive research, according to Andra Tersiana, (2023) Research methods (with qualitative and quantitative approaches) in general descriptive research is non-hypothesis research. With the research methods used are: 1). Conducting a survey in 6 villages, Parigi Tengah District. 2. Conducting interviews with youth and village government, Parigi Tengah District 3. Conducting a questionnaire of research objects in the community of Parigi Tengah District. Based on Respondent Identity: as follows (1). The highest male gender is 20 frequencies compared to women. And men dominate 0.67%. (2). Age Level, 30-33 = 11 frequencies or 0.66%. Age 34-40 = 10 frequencies or 0.32%, the dominant age 30-33 = presentation 0.66%. (3). High School Education Level = 20 frequencies or 0.67%, Bachelor's Degree = 10 frequencies or 0.33%, the dominant high school education percentage 0.67%. (4). Employment Level, Private = 12 frequencies or 0.4%, Civil Servant = 8 frequencies or 0.266%, there is equality, except for the private sector with a percentage of 0.4%. (5). Income Level Rp. 3.5 – 4 million = 13 frequencies or 0.43%, Rp. 4.5 – 5 million = 7 frequencies or 0.23%, income is close to dominant at only 0.43%. Based on the Role of the Young Generation (X1). Agree 10 frequencies or 0.33%, and strongly agree 20 frequencies or 0.67%. So the role of the younger generation in development strongly agrees an average of 0.67%. Based on the Function of Village Government (X2). providing customer satisfaction” agrees 13 frequencies or 0.433% and strongly agrees 17 frequencies or 0.567%. So the function of village government in development strongly agrees an average of 0.60%. Based on the management of future changes in the sub-district (Y). Agree 2 frequencies or 0.067%, and strongly agrees 28 frequencies or 0.933%. So the management of future changes in the Parigi Tengah sub-district, strongly agrees an average of 0.80%.

Keywords: The Role of Youth and Government in Change Management.

INTRODUCTION

In everyday reality, companies actually only expect the best achievements or work results from their employees. By Malayu SP Hasibuan, Human Resource Management, Revised Edition, (2021). However, the work results will not be fully optimal from employees and beneficial to the company. However, without reports on employee work performance conditions, the organization or company is also not able to make clear decisions about which employees

deserve awards or which employees should receive punishment in line with the high and low achievement of employee work performance.

Tjahja Supriatna (in Hanif:2007) explains that the elements of government

Regional: a. Regional government is a political subsidy of the sovereignty of the nation and state; b. Regional government is regulated by law; c. Regional government has a governing body elected by the local population; d. Regional government carries

out activities based on statutory regulations; e. Regional government provides services within its jurisdiction.

In the implementation of this government world, it can be implemented in general "Customer service is a series of activities designed to enhance the level of customer satisfaction – that is, the feeling that a product or service has met the customer expectation" Turban (2020: 21).

There are several core principles that every service provider must implement so that they can provide the best possible service to customers, for example: 1. service quality, and 2. customer satisfaction. 3. speed.

METHOD

Descriptive research, according to Andra Tersiana, (2023) research methods (with qualitative and quantitative approaches) in general descriptive research is non-hypothesis research so that in the research steps it is not necessary to formulate a hypothesis. Research implementation method.

a). Conducting survey activities in 6 villages in the Parigi Tengah sub-district. b). Conducting interview activities with youth, and the village government of the sub-district. c). Conducting by distributing questionnaires to research objects in the community of the Parigi Tengah sub-district of Parigi Mautomg district.

RESULTS

a. Gender level. Based on the frequency distribution of male and female respondents' answers, as shown in Table 4.1.1, men are the most numerous, with a frequency of 20 or 0.67%. Meanwhile, women are only 10 or 0.33%. Thus, men dominate at 0.67%.

b. Age Level. Based on the frequency distribution of respondents' answers according to age level, table 4.1.2. That age 26-29 = 9 frequencies or 0.3%. Age 30-33 = 11 frequencies or 0.66%. And age 34-40 = 10 frequencies or 0.32%, so the dominant age group is 30-33 = 0.66% presentation.

c. Level of Education. Based on the frequency distribution of respondents' answers according to their level of education, Table 4.1.3 shows that the highest level of education is high school = 20 frequencies or 0.67%, and only bachelor's = 10 frequencies or 0.33%.

Thus, the dominant education level is high school, with a percentage of 0.67%.

d. Occupation Level. Based on the frequency distribution of respondents' answers according to the occupation level in table 4.1.4. That the occupation level of farmers = 5 frequencies or 0.167%, traders = 5 frequencies or 0.167%, private = 12 frequencies or 0.4%, civil servants = 8 frequencies or 0.266%, so that there is almost equality, except for the private sector with a percentage of 0.4%.

a. Income & Expenditure Level. Based on the frequency distribution of respondents' answers according to income and expenditure levels in table 4.1.5, Rp. 1-2 million = 5 frequencies or 0.169%, Rp. 2.5 – 3 million = 5 frequencies or 0.169%, Rp. 3.5 – 4 million = 13 frequencies or 0.43%, Rp. 4.5–5 million = 7 frequencies = 0.23%, so that income is close to dominant at only 0.43%.

DISCUSSION

Based on the Role of the Young Generation (X1), respondents' answers in Table 4.2.1. Regarding "Dynamics and Creativity" agreed with 9 frequencies or 0.3%, and strongly agreed with 21 frequencies or 0.7%. Regarding "Courage to take risks" agreed with 11 frequencies or 0.367%, and strongly agreed with 19 frequencies or 0.633%. Regarding "Optimism and Enthusiasm" agreed with 10 frequencies or 0.33%, and strongly agreed with 20 frequencies or 0.67%. Regarding "independence and discipline" agreed with 11 frequencies or 0.67%, and strongly agreed with 19 frequencies or 0.63%. Regarding "Diversity in unity" agreed with 12 frequencies or 0.4%, and strongly agreed with 18 frequencies or 0.6%. So the role of the young generation in development strongly agrees with an average of 0.67%.

Based on the Function of Village Government (X2), respondents' answers in table 4.2.2. Regarding "organizing village

government" agreed 9 times or 0.3%, and strongly agreed 21 times or 0.7%. Regarding "implementing development" agreed 8 times or 0.267%, and strongly agreed 22 times or 0.733%. Regarding conducting community development" agreed 6 times or 0.2%, and strongly agreed 22 times or 0.8%. Regarding "providing quality service" agreed 8 times or 0.267%, and strongly agreed 22 times or 0.733%. Regarding "providing customer satisfaction" agreed 13 times or 0.433% and strongly agreed 17 times or 0.567%. So the function of village government in development strongly agrees with an average of 0.70%.

Based on future change management (Y). Respondents' answers in table 4.2.3. That Related to "Leadership First Changes One's Attitude, before Leading" agreed 6 frequencies or 0.2%, and strongly agreed 24 frequencies or 0.8%. Related to "Emphasizing Internal Aspects and Personal Transformation in the Continuous Change Management Process" agreed 5 frequencies or 0.167%, and strongly agreed 25 frequencies or 0.833%. Related to "Leaders Who Create Honest and Open Social Conditions" agreed 2 frequencies or 0.067%, and strongly agreed 28 frequencies or 0.933%. So that the future change management of Parigi Tengah sub-district, strongly agree with an average of 0.80%.

CONCLUSION

B. Based on the Role of the Young Generation (X1). Agree 10 times or 0.33%, and strongly agree 20 times or 0.67%. So the role of the young generation in development is strongly agreed on average at 0.67%.

C. Based on the Function of Village Government (X2). providing customer satisfaction" agreed 13 times or 0.433% and

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strongly agreed 17 times or 0.567%. So the function of village government in development strongly agrees with an average of 0.60%.

D. Based on the future change management of the sub-district (Y). Agree 2 frequencies or 0.067%, and strongly agree 28 frequencies or 0.933%. So the future change management of the Parigi Tengah sub-district, strongly agree on average 0.80%.

SUGGESTION

1. It is highly expected that the role of the village's young generation will increase development, especially in the generation sector, such as informal education; training, courses, socialization of legal awareness and so on, in order to provide developmental changes in the village environment that are advanced and developing. Especially Petapa village, Jononunu village, Matolele village and Binangga village, Parigi Tengah sub-district.

2. It is highly expected that the local village government will improve the development and growth of the community in the relevant environment, so as to bring about change, especially in terms of mutual cooperation and togetherness of the residents. It is necessary to prioritize and pay attention to Cleanliness, Beauty, Neatness, Discipline, Uniformity of the village, especially public roads, and Drainage which have not been implemented.

3. It is highly hoped that there will be improvement and cooperation between the Sub-district and Regency Governments to bring about change. This is especially true of the government's concern regarding road construction, which has not yet satisfied road users. Of the six (6) villages in Parigi Tengah Sub-district, four (4) have not yet shown progress in change management. Except for Pelawa Village and Pelawa Baru Village because they are located right on the Trans Sulawesi road.

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