

# Analysis of Halfway House Management for Persons with Social Health Problems at the Office of the Social Service of Pasangkayu Regency

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## ABSTRACT

Efforts to deal with people with social welfare problems in Pasangkayu Regency, especially those carried out by Shelter Homes, one of which is managed by the Pasangkayu Regency Social Service, which cares about social welfare issues, includes various activities including guidance for displaced people, victims of acts of violence and trafficking. The halfway house has a vision, mission, programs, management, and facilities and infrastructure that support the guidance carried out by the Halfway House in Pasangkayu Regency. The halfway house under the auspices of the Pasangkayu Regency Social Service has service principles divided into three principles: the basic principles of social workers, the principles of the approach, and the principles of the implementation approach. As a trauma center in Pasangkayu Regency, the halfway house carries out elements of planning, organizing, controlling, and evaluating.

**Keywords** - Halfway House Management, planning, organizer, control, and evaluation

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## INTRODUCTION

Handling people with social welfare problems (PMKS) should be one of the government's priority programs. This has been stated in Law Number 11 of 2009 concerning Social Welfare (1). The law states that social welfare is a condition for the fulfillment of the material, spiritual, and social needs of citizens to live appropriately and develop themselves to carry out their social functions (2).

Meanwhile, there are still many people in Indonesia, especially in Pasangkayu Regency, who cannot fulfill their basic needs, so it isn't easy to support their daily lives. Therefore, the Pasangkayu district government must take social rehabilitation, social security, social empowerment, and social protection for social welfare problems (PMKS) (3).

About people with social welfare problems (PMKS), government agencies, especially the Pasangkayu Regency Social Service as regulators and facilitators, are expected to meet the demands of the community, as representatives of the Regional government who have

the duty, authority and responsibility to regulate and manage some government affairs in the field of Social Welfare as home affairs stair area.

Pasangkayu Regency Social Service Program focuses on providing social services and assistance, community development in social welfare efforts in Pasangkayu Regency, providing social welfare facilities and infrastructure.

## **METHODOLOGY**

According to Sugiyono (2011: 169), data analysis activities are grouping data based on variables and types of respondents, presenting data from each variable studied to answer the problem formulation (4). The descriptive method is used to obtain a picture of a situation now (5).

This method is done by determining data collection steps, analyzing or processing data, making conclusions and goals to make a real and objective picture of a situation. So according to the type of research, namely qualitative descriptive, after the data is collected, the next process is to simplify the data obtained into a form that is easy to read, understand and interpret, which is essentially a researcher effort to find answers to problems that have been formulated. The data obtained were then analyzed qualitatively, meaning that the data obtained was carried out in-depth exposure and interpretation. The data is analyzed in as much detail as possible so that it is expected that adequate generalizable conclusions can be obtained.

According to Miles and Huberman, analysis activities consist of three streams of activities simultaneously: data reduction, data presentation, and conclusion/verification (6). Co-occurring means data reduction, data presentation, and concluding/verification as something that is intertwined is a cyclical process and interaction at the time before, during, and after data collection in a parallel form that builds general insight called "analysis" (Ulber Silalahi, 2009: 339) (7).

## **RESULTS AND DISCUSSION**

### **Management of Halfway Houses for Persons with Social Welfare Problems at the Office of the Social Service of Pasangkayu Regency**

The management of a halfway house for people with social welfare problems in Pasangkayu Regency can be seen as the center of activities to deal with social welfare problems by involving community members. Halfway houses are generally in the form of rented homes and are also seen as centers for both shelter and activity (8).

Efforts to deal with people with social welfare problems in Pasangkayu Regency, especially those carried out by Shelter Homes, one of which is managed by the Pasangkayu Regency Social Service, which cares about social welfare issues, includes various activities including guidance for displaced people, victims of acts of violence and trafficking. The halfway house has a vision, mission, programs, management, and facilities and infrastructure that support the guidance carried out by the Halfway House in Pasangkayu Regency.

**Table. 1**  
**Performance Indicators at the Pasangkayu Regency Social Service**

No.	Performance Indicators	Performance Conditions at the Beginning of the SKPD Strategic Plan	Achievement Target Every Year						Performance Conditions at the End of the SKPD Strategic Plan
			2016	2017	2018	2019	2020	2021	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)
1	PMKS who receive social assistance	13,3%	7,35%	7,10%	6,76%	6,30%	4,69%	2,79%	2,79%
2.	Handling of Persons with Social Welfare Problems	7.079	6.548	6.067	5.636	5.255	4.924	4.693	4.693

Data Source: Pasangkayu Regency Social Service, the Year 2019

The table above shows that empowering halfway house management for people with social welfare problems in Pasangkayu is very helpful for the community. The existence of a halfway house, which is still new, is a place of protection from various forms of violence that often occur street children, from violence and sexually deviant behavior or various other forms of violence, as a place for rehabilitation, namely to restore and instill the social function of children in Pasangkayu Regency, in addition to it is also access to services, in the form of temporary stopovers for street children and at the same time access to various social services such as education, health, etc.

A halfway house in Pasangkayu Regency provides an alternative solution by providing social services to children, victims of domestic violence, etc. So that the Singga House can solve social welfare problems in Pasangkayu Regency.

Management of halfway house development as part of overall education management and administrative studies must be properly planned, organized, controlled, and evaluated to provide satisfactory educational services (9).

The management applied in the Shelter House as a trauma center in Pasangkayu Regency uses open and participatory management, so everyone knows about the power. Providers of social services and rehabilitation for displaced people and victims of violence, both local government colonial officers and the community, care about handling displaced people and violence victims. Management includes management elements, namely: planning, organizing, controlling (monitoring and monitoring), and evaluation (10).

### **Planning**

Planning can be the key to success in implementing various halfway house activities in Pasangkayu Regency because, in the implementation of people with social welfare problems, there are goals to be achieved in the form of healing people who experience violence(11). Policies that will guide implementation in the program for people with social welfare problems at open houses require more careful planning because each element involved can carry out activities consistently, with various objectives and procedures(12).

The coaching program's planning in open houses has been prepared by the coordinator of the open house appointed by the Pasangkayu Regency Social Service together with the service officers.

Planning activities carried out by the Pasangkayu Regency Social Service in open houses, the shelter coordinator carries out several activities in preparing plans or programs for services at open houses, including 1) Formulation of program objectives and targets, 2) Program preparation process, 3) Planning for supervisors and managers, 4) Planning for activity time, and 5) Planning for facilities and budget for guidance programs.

Based on the interview with the halfway house coordinator, it was stated that: "the planning of the open house program has been prepared based on the vision and mission of the halfway house management in Pasangkayu Regency, whose vision is" to grow and restore the confidence of the displaced / trafficking, victims of post-traumatic violence. Client. In the open house management, some daily officers provide services to clients consisting of health and spiritual workers (Ustdz)". In planning the facilities and program budget, the guidance carried out by open houses comes from the regional revenue and expenditure budget (APBD) of Pasangkayu Regency".

### **Organizing**

The program's implementation fosters and controls the self-confidence of displaced people, victims of post-traumatic violence experienced by clients in Pasangkayu Regency. The Office of Social Affairs has developed an organizational structure that manages open houses to work more effectively and efficiently. The organizational structure that the Social Service has established aims to know and understand the tasks assigned to manage open houses.

In organizing a halfway house, the shelter coordinator must know the capabilities and characteristics of the daily service officer and other staff to place them in the appropriate position/task (13). So, administrators in the organizational structure must know what tasks are being carried out so there is no excessive workload.

The program's essential to grow and restore confidence from the client. The halfway house administrator must know the organization so that it must be clear how the relationship between these divisions and who is responsible for coordinating (14) must be evident in the management.

### **Control**

Control over the management of open houses, including supervision and monitoring carried out by the Pasangkayu District Social Service on assigned managers. Maintenance and monitoring carried out by the Pasangkayu Regency Social Service is an activity of observing the implementation of all activities in the program to ensure that actions to foster and restore confidence in people with social welfare problems run well. Supervision and monitoring carried out by the Pasangkayu District Social Service aim to measure the success of implementing activities and provide feedback for performance improvement. Control and monitoring by the Pasangkayu Regency Social Service are necessary so that this halfway house remains on track to achieve common goals.

Supervision and monitoring of the coaching program are carried out by the Pasangkayu Regency Social Service in the social sector, to the open house coordinator, or it can be done by checking the client's administration, facilities, and conditions every month. Also, the halfway house coordinator in Pasangkayu Regency conducts coordination meetings and evaluates clients' sustainability and programs that have been implemented or not yet implemented.

### **Evaluation**

The process of evaluating the existence of open houses and the self-confidence building program for clients who experience social welfare problems is carried out by collecting data and information about the level of success achieved by the assisted residents both in the halfway house and at the time of their return to their family environment.

Evaluation is carried out by the manager of a halfway house in Pasangkayu Regency as a trauma center for displaced people, victims of violence regularly to evaluate the extent to which programs are implemented and the level of errors that occur so that they do not happen again, and improve services and programs that can restore confidence and self-reliance. Fast and prevent worse.

The evaluation carried out by the Pasangkayu District Social Service on open houses is to measure the effectiveness and efficiency of each coaching program towards increasing self-confidence in clients who experience physical, psychological, economic, and social violence. So that in the end, the evaluation can be used as a reference for making decisions or making programs that can improve rehabilitation and return services for clients who have experienced physical, psychological, economic, and social violence.

### **CONCLUSION**

This research concludes 1) The existence of a halfway house in Pasangkayu Regency to provide rehabilitation and repatriation services for displaced people and victims of violence, trafficking to be able to play an active role again in everyday life in society. 2) A halfway house under the auspices of the Pasangkayu Regency Social Service has a service principle divided into three principles: the basic principles of social workers, the principles of the approach, and the principles of the implementation approach. 3) A halfway house as a trauma center in Pasangkayu Regency carries out planning, organizing, controlling, and evaluating.

### **SUGGESTION**

The researchers' recommendations are as follows: 1) The Social Service of Pasangkayu Regency should further increase the socialization of the existence and benefits of open houses in Pasangkayu Regency. 2) In improving halfway house services, the Pasangkayu Regency Social Service is expected to collaborate with related agencies and

establish partnerships with the private sector. 3) Halfway house as a trauma center. It is hoped that in the future, social services and rehabilitation for neglected people and victims of violence are also for street children.

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